

Highlights of GAO-22-104684

DHS Annual Assessment

Most Acquisition Programs Are Meeting Goals Even with Some Management Issues and COVID-19 Delays







National Security Cutter

Border Wall System Program

Medium Lift Helicopter

Source: (left to right): U.S. Coast Guard; U.S. Army Corps of Engineers, Defense Visual Information Distribution Service; and Customs and Border Protection. | GAO-22-104684

Why GAO Did This Study

In 2015, a Senate report included a provision for GAO to review DHS's major acquisitions. This is GAO's seventh review of the cost and schedule performance of selected major DHS acquisition programs. This report examines the extent to which these programs are meeting baseline goals and describes efforts to mitigate COVID-19–related effects on delivery of capabilities to end users.

GAO assessed 29 acquisition programs, including DHS's largest programs and those that GAO identified as at risk of poor outcomes, to determine program status as of September 30, 2021. GAO assessed progress in meeting cost and schedule goals; reviewed policy, memorandums, and information about the cost and schedule effects of COVID-19; and interviewed DHS officials.

What GAO Found

The Department of Homeland Security (DHS) invests billions of dollars annually to acquire systems that help secure the border, increase marine safety, screen travelers, enhance cybersecurity, improve disaster response, and execute a wide variety of other operations.

As of September 2021, 23 of the 29 programs GAO selected for this review had developed a DHS-approved acquisition program baseline—establishing how the system being acquired will perform, when it will be delivered, and what it will cost—and 20 of those 23 programs were meeting their goals. However, five programs exceeded their cost or schedule goals, or both, at some point during fiscal year 2021. Reasons for the breaches included external factors, such as COVID-19, and an underestimation of program complexity. While two of these five programs restructured their baseline goals to get back on track, the remaining three were still in breach status as of September 2021 (see table).

DHS Major Acquisition Programs in Breach of Approved Cost or Schedule Goals (or both) as of September 2021

Program (baseline life-cycle cost)	Breach type
Homeland Advanced Recognition Technology (\$3.9 billion)	Cost and schedule
Medium Range Surveillance Aircraft (\$15.2 billion)	Schedule
National Bio and Agro-Defense Facility (\$1.3 billion)	Schedule

Source: GAO analysis of Department of Homeland Security data | GAO-22-104684

Additionally, GAO found that nine programs that were meeting their currently established goals rebaselined or were in the process of doing so in fiscal year 2021 due to scope changes, such as a change in quantities, an extended life cycle, or additional funding from Congress.

As of September 2021, GAO found that four programs used a DHS policy allowing programs to adjust schedule milestones up to 6 months due to the effects of COVID-19. These effects included workforce absences due to stay-athome orders and supply chain delays for needed parts. In most cases, programs were able to mitigate the effects of COVID-19 without baseline adjustments.

View GAO-22-104684. For more information, contact Marie A. Mak at (202) 512-4841 or makm@gao.gov.