

GAO RESEARCH GUIDE

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Audit Reference Services
Technical Information Sources and Services Branch
Office of Information Systems and Services
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No. 1

POSTAL SERVICE

SCOPE: A ^{U.S.} guide to information sources in Audit Reference Services on postal service in the United States, coordinated with the case study on the bulk mail system which is used in teaching Auditing Skills.

Introductions to the topic:

Encyclopaedia Britannica. Macropaedia, v.14. Chicago, 1974,
pp. 886-887, 891-892. AE5.E363 v. 25 REF

Encyclopedia Americana. v.21. Danbury, Conn., 1978,
pp. 293-294. AE5.E333 1978 v. 21 REF

Encyclopedia Americana. v.22. Danbury, Conn., 1978,
pp. 453-457. AE5.E333 1978 v. 22 REF

SUBJECT HEADINGS under which books on postal service can be located in the GAO card catalog:

POSTAL SERVICE
UNITED STATES POSTAL SERVICE

RELEVANT TEXTS

U.S. Postal Service. Annual report of the Postmaster General. Washington: U.S. Postal Service, 1980. HE6313.A3 1978/79

U.S. Postal Service. Annual report of the Postmaster General. Washington: U.S. Postal Service, 1980. HE6313.A3 1977/78

U.S. Commission on Postal Service. Report of the Commission on Postal Service. Washington: U.S. Govt. Printing Office, 1977. HE6371.A3 v.1

012075

Other books which include material on postal service are shelved under the following call numbers:

HE6311 - HE6499

GAO REPORTS on postal service are indexed in GAO Documents under the following subject terms:

Z1223.AIU47 REF

MAIL
MAIL DELIVERY
MAIL LOSSES
MAIL PROCESSING
POSTAL EQUIPMENT
POSTAL FACILITIES
POSTAL LAW
POSTAL LEGISLATION
POSTAL RATES
POSTAL SERVICE
POSTAL SERVICE EMPLOYEES

A selected GAO REPORT on the case study topic:

U.S. General Accounting Office. Problems of the new national bulk mail system: U.S. Postal Service, GGD-76-100, Dec. 10, 1976.

Washington: U.S. General Accounting Office, 1976.

GAO Reports Collection

REPORTS OR PROJECTS DONE BY GAO'S SISTER AGENCIES (and reports in progress) during the past six months are indexed in Research Notification System, under the term:

Z1223.AIU538 REF

POSTAL SERVICE

PUBLICATIONS WHICH INDEX OTHER GOVERNMENT REPORTS on postal service:

Government Reports Announcements and Index

Z7916.U24 REF

See: Postal Service (relevant)
Parcel post (relevant)
Mail (related)

Monthly Catalog of United States Government Publications

Z1223.A18 REF

See: Postal Service (relevant)
Parcels-post (relevant)
United States Postal Service (relevant)
Mail sorting (related)

American Statistics Index

Z7554.U5A46 REF

See: U.S. Postal Service (highly relevant)
Postal employees (relevant)
Postal Service (relevant)
Postal Rate Commission (related)

Congressional Information Service

KF49.C62 REF

See: Postal service (highly relevant)
U.S. Postal Service (highly relevant)
Postal employees (relevant)
United Parcel Service (relevant)
Postal Rate Commission (related)
Postal rates and revenues (related)

ABSTRACTING AND INDEXING SERVICES which index relevant journal articles and other literature on postal service are

Applied Science and Technology Index

Z7913.A6 REF

See: Mail handling (highly relevant)
Postal service (relevant)

Public Affairs Information Service Bulletin

Z7163.P9 REF

See: United States Postal Service (highly relevant)
Postage rates (relevant)
Postal service (relevant)
Postal employees (relevant)

Business Periodicals Index

Z7164.C81B893

See: Postal service (highly relevant)
United States Postal Service (highly relevant)
Postal rates (relevant)
Mail handling (relevant)

SELECTED JOURNAL ARTICLES on the case study topic:

Knill, Bernie. "The National Bulk Mail System: How and Why It Was Planned." Material Handling Engineering, 31, no. 7 (July 1976): 40-43.

Knill, Bernie. "Surprise. There Were Design Concepts for the Bulk Mail System." Material Handling Engineering, 31, no. 9 (Sept. 1976): 61-66.

Knill, Bernie. "Where the National Bulk Mail System Has Been and is Going... and a Map of the Landmines Along the Way." Material Handling Engineering, 31, no. 11(Nov. 1976): 70-78.

ADDITIONAL SOURCES OF INFORMATION are

United States Postal Service Library
475 L'Enfant Plaza West, S.W.
Washington, D.C. 20260

Telephone: 245-4023

United Parcel Service (home office)
Greenwich Office Park 5
Greenwich, Connecticut 06830

Telephone: (203) 622-6000