

GAO@100

A Century of Non-Partisan Fact-Based Work

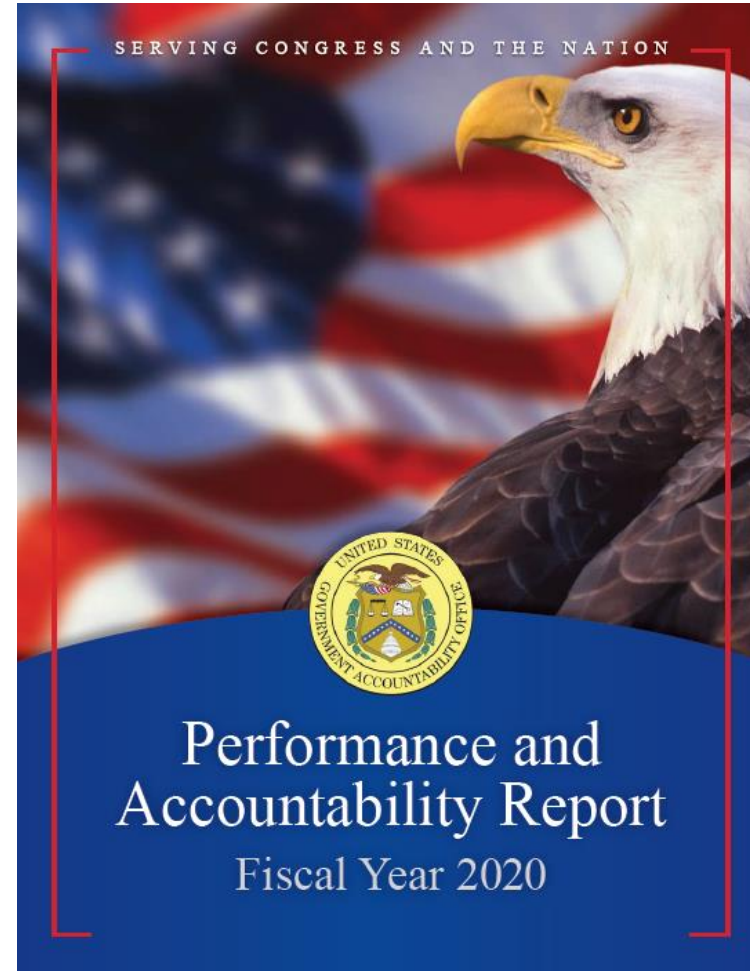
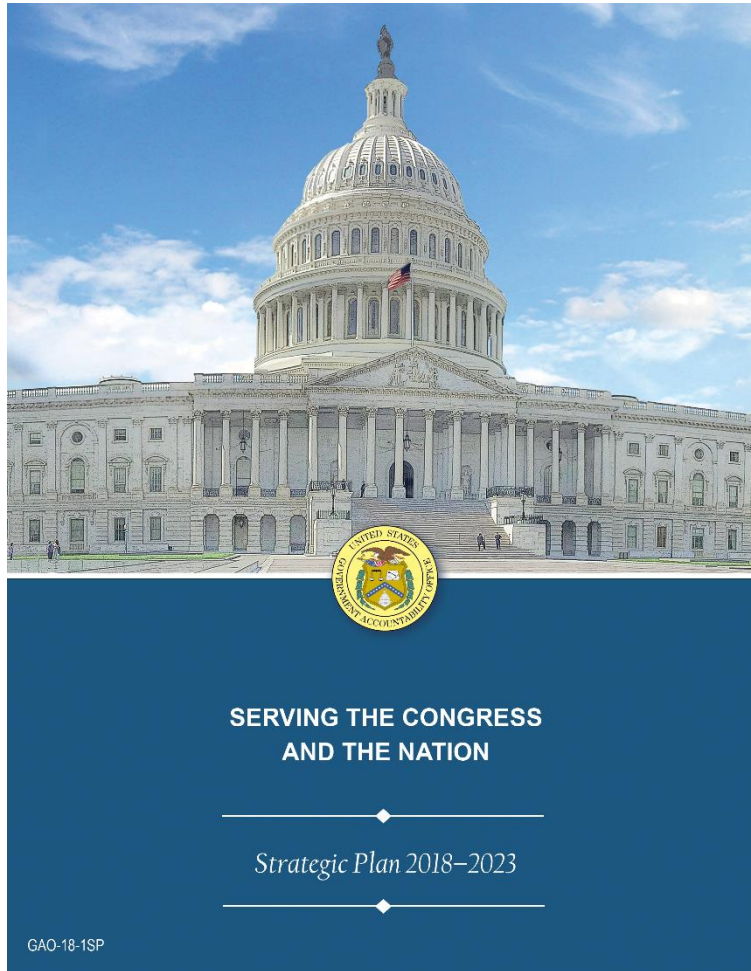


PRESENTATION TO THE ROMANIAN COURT OF ACCOUNTS – July 28, 2021

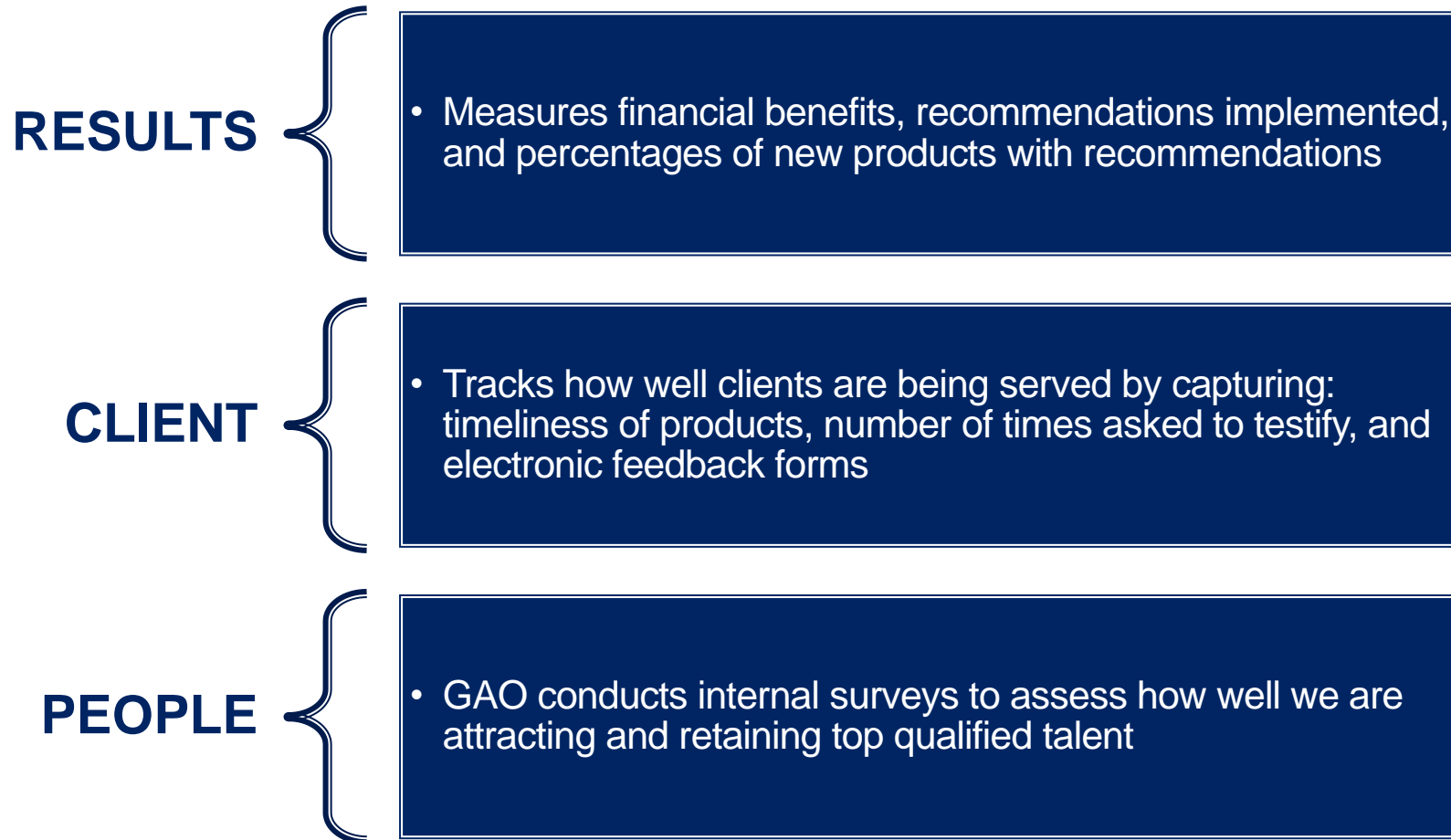
Comptroller General of the United States Gene Dodaro

- Provide timely, objective, fact-based, nonpartisan and non-ideological information to assist the Congress
- Improve federal government accountability and performance for the American people
- Comptroller General has 15 year term; bipartisan and bicameral appointment process
- 3,200 staff assigned to 15 mission teams and staff offices in Washington DC and 11 field offices across the United States





Quantitative measures used to measure performance include:



GAO's transformation and continuous improvement as a supreme audit institution have contributed to results



General Accounting Office established

1970

Oversee program performance and government-wide issues

2000

Established the Center for Technology and Engineering

2008

Global Financial Crisis

2011

Duplication, Overlap and Fragmentation

2020

Global Pandemic

1921

Oversee financial management processes

1990

High Risk List

2004

Name changed to Government Accountability Office

2008

Created role of Chief Scientist; Technology Assessment program becomes permanent

2019

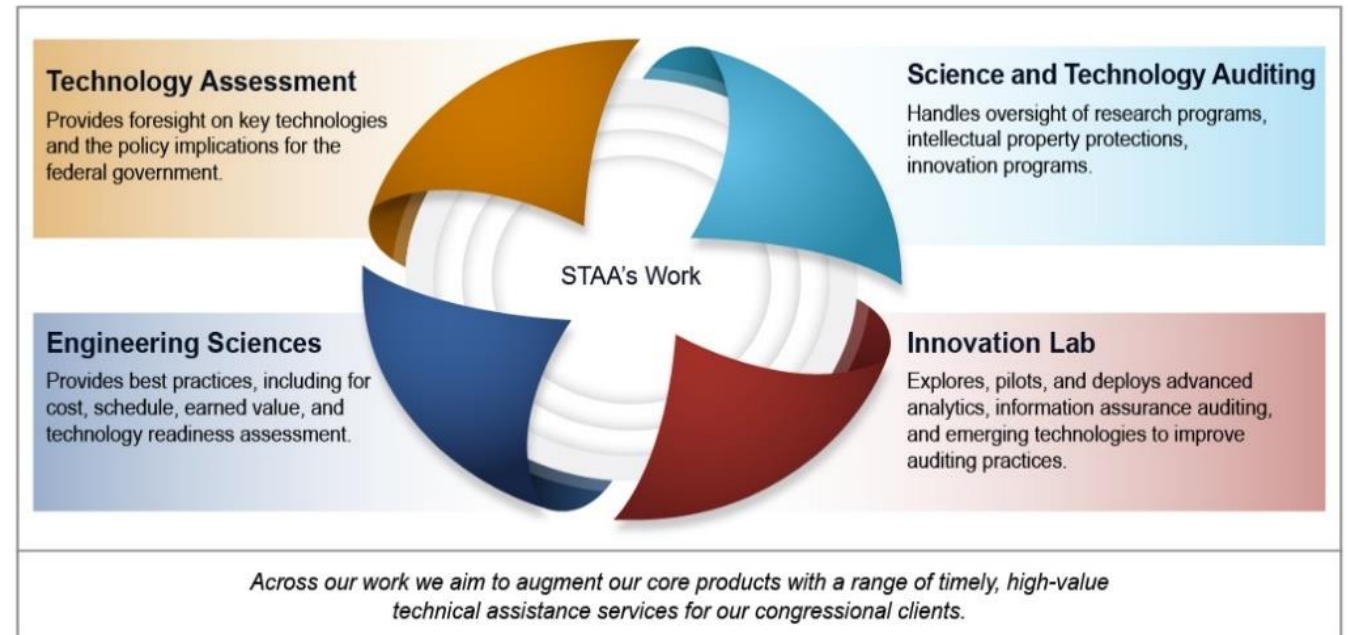
Establish Science, Technology Assessment and Analytics team



- 15 Mission Teams build subject matter knowledge to conduct performance audits, including
 - Applied Research and Methods team
- Organizational structure continues to evolve as needed
 - Center for Strategic Foresight established in 2018
 - Science, Technology Assessment and Analytics team created in 2019



**CENTER FOR
STRATEGIC FORESIGHT**
United States Government Accountability Office





- Recruit staff with diverse skills in public policy/public administration; social and physical sciences; computer science, law, and other disciplines
- Manage a 2-year professional development program for newly hired performance auditors and an intern program for students
- Operate a Learning Center and continuing education/training program for auditors at all levels
- Use a competency-based performance management framework for providing expectations, feedback and annual evaluations of staff

- Effective outreach and communications are critical to GAO's ability to achieve results
- GAO's work must be convincing and persuasive to others, particularly since GAO does not have authority to mandate implementation of its recommendations
- Key External Stakeholders:



Congress



Auditees



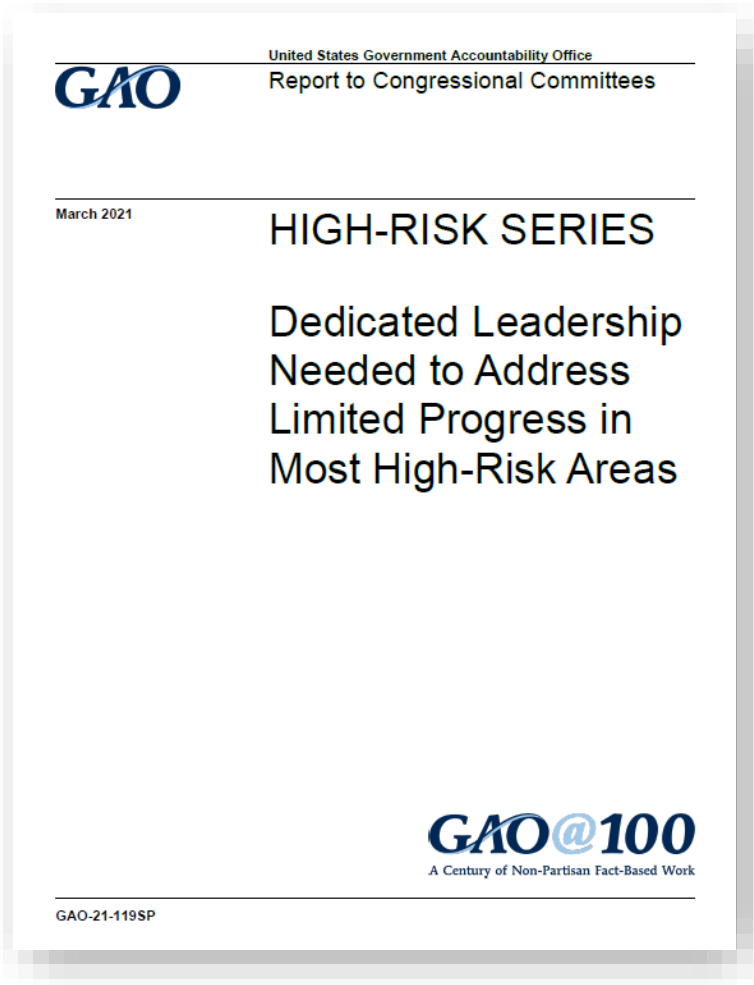
Citizens



*Domestic and
International
Audit Community*

- Established congressional protocols
- Obtain input for strategic plan
- Work with numerous congressional committees
- Provide frequent briefings to members and staff
- Provide expert testimony at congressional hearings
- Webpage for members to obtain information about audits and status of recommendations

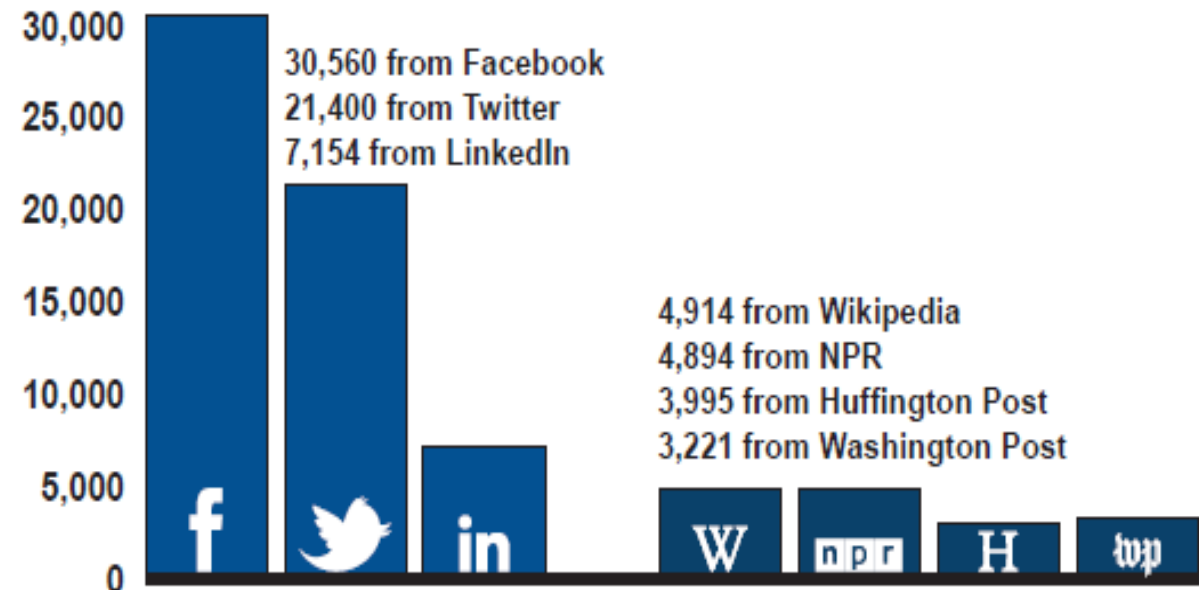




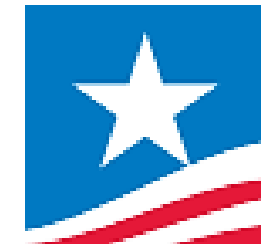
- Agency protocols establish ground rules for effective communications
- Agency comments are published in audit reports
- Comptroller General meets with agency leaders
- GAO senior executives routinely meet with counterparts at audited agencies
- Annual priority recommendation letters
- Increased senior level focus and dialogue occur on “high risk” issues

- Reports, legal decisions and special publications available in full on GAO's website
- Communications have broadened to include a variety of approaches and tools including:
 - Social media platforms
 - Blog
 - Podcasts
 - Fast Facts
- Fraud hotline for citizens to report potential fraud, waste and abuse

Top sources of traffic to GAO.gov



- Develop government audit and internal control standards for federal agencies and audits of federal funds
- Coordinate GAO's work with federal, state and local auditors in the United States
 - Council of Inspectors General
 - Intergovernmental Audit Forums
 - Domestic Working Group
- Collaborate with other Supreme Audit Institutions through INTOSAI and international visits/programs



INTOSAI



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